

# Modem Replacement Procedure (FMU-2500)

**CAUTION** This procedure should NOT be attempted in a rainy environment!

## Remove the Modem

1. Shut off AC power to the FMU.
2. Unlock and open the cabinet door.
3. Disconnect the phone cable modular jack from the Modem.
4. Loosen the two hold-down plate screws, raise hold-down plate, and remove the old Modem.

## Replace the Modem

1. Ensure power is shut off to the FMU/VIR.

**NOTE** The Main Board Modem receptacles are designed to prevent incorrect installation of the Modem. Match the Modem connector to the Main Board Modem receptacle.

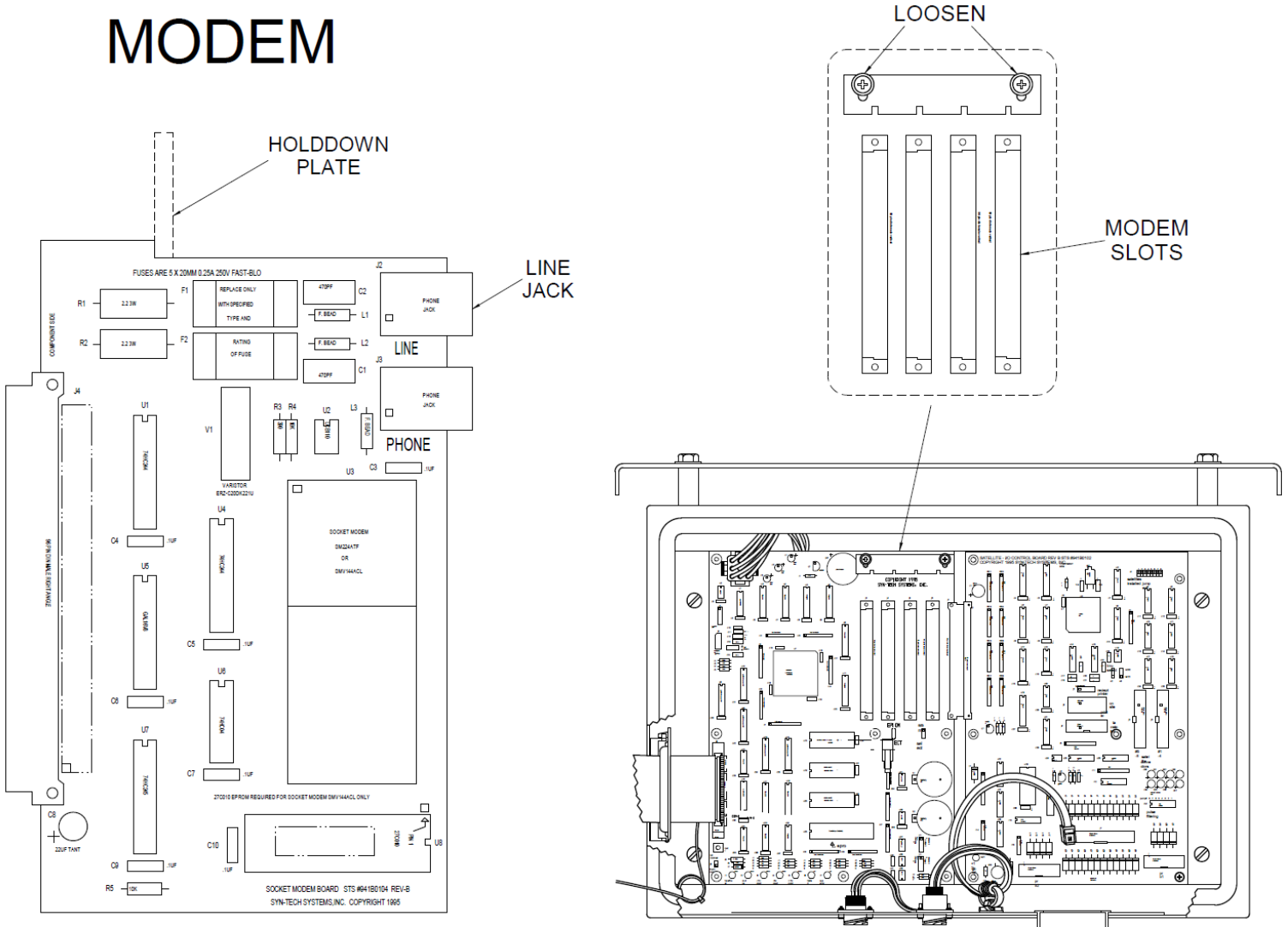
2. Match the new Modem to the desired receptacle, raise the hold-down plate, and insert the Modem into any one of the four expansion slots (location JP4, JP5, JP6 or JP12).
3. Lower the hold-down plate, and ensure it locks in position over the Modem.
4. Tighten the two hold-down plate screws.
5. Match the phone cable modular jack to the Modem "LINE" receptacle, and connect the phone cable.
6. Reapply AC power. Verify display initializes to:

**FUELMASTER FUEL MANAGEMENT SYSTEM**

**INSERT KEY, HOLD 1 SECOND TO BEGIN**

7. Ask Central Controller operator to Query FMU/VIR. If connection is established, the repair was successful.
8. Return used Modem to Syntech Systems, Inc. using the return shipping ticket forwarded with the replacement Modem.

# MODEM



**TIP** If any questions arise, contact Syntech Systems, Inc.'s Customer Satisfaction Center (CSC) at 1-800-888-9136, ext. 2, or email [support@myfuelmaster.com](mailto:support@myfuelmaster.com).